



Bid Number: GEM/2024/B/4868924

Dated: 19-11-2024

Bid Corrigendum

GEM/2024/B/4868924-C3

Following terms and conditions supersede all existing "Buyer added Bid Specific Terms and conditions" given in the bid document or any previous corrigendum. Prospective bidders are advised to bid as per following Terms and Conditions:

Buyer Added Bid Specific Additional Terms and Conditions

- 1. OPTION CLAUSE: The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25 percent of bid quantity at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity by up to 25% of the contracted quantity during the currency of the contract at the contracted rates. Bidders are bound to accept the orders accordingly.
- 2. Actual delivery (and Installation & Commissioning (if covered in scope of supply)) is to be done at following address

Film & Television Institute of India,

Law College Road,

Pune.

PIN-411004.

FTII, Pune-04

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- 3. **Bidder financial standing:** The bidder should not be under liquidation, court receivership or similar proceedings, should not be bankrupt. Bidder to upload undertaking to this effect with bid.
- 4. Bidders shall quote only those products (Part of Service delivery) in the bid which are not obsolete in the market and has at least 5 years residual market life i.e. the offered product shall not be declared end-of-life by the OEM before this period.
- 5. Bidders are advised to check applicable GST on their own before quoting. Buyer will not take any responsibility in this regards. GST reimbursement will be as per actuals or as per applicable rates (whichever is lower), subject to the maximum of quoted GST %.
- 6. Data Sheet of the product(s) offered in the bid, are to be uploaded along with the bid documents. Buyers can match and verify the Data Sheet with the product specifications offered. In case of any unexplained mismatch of technical parameters, the bid is liable for rejection.
- 7. Experience Criteria: The Bidder or its OEM {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU for 3 years before the bid opening date. Copies of relevant contracts to be submitted along with bid in support of having supplied some quantity during each of the year. In case of bunch bids, the primary product having highest value should meet this criterion.
- 8. Installation, Commissioning, Testing, Configuration, Training (if any which ever is applicable as per scope of supply) is to be carried out by OEM / OEM Certified resource or OEM authorised Reseller.
- 9. IT equipment shall be IPv6 ready from day one.
- 10. Malicious Code Certificate:

The seller should upload following certificate in the bid:-

- (a) This is to certify that the Hardware and the Software being offered, as part of the contract, does not contain Embedded Malicious code that would activate procedures to :-
 - (i) Inhibit the desires and designed function of the equipment.
 - (ii) Cause physical damage to the user or equipment during the exploitation.
 - (iii) Tap information resident or transient in the equipment/network.
- (b) The firm will be considered to be in breach of the procurement contract, in case physical damage, loss of information or infringements related to copyright and Intellectual Property Right (IPRs) are caused due

to activation of any such malicious code in embedded software.

11. **Manufacturer Authorization:** Wherever Authorised Distributors/service providers are submitting the bid, Authorisation Form /Certificate with OEM/Original Service Provider details such as name, designation, address, e-mail Id and Phone No. required to be furnished along with the bid

12. OPTIONAL SITE VISIT:

1. The Bidder is advised to visit and examine the installation site and its surroundings and obtain for itself on its own responsibility all information that may be necessary for preparing the Bid. The costs of visiting the site shall be borne by the Bidder.

All Inclusive in Bid Value. Site Visit is Mandatory.

- 2. The Bidder representative shall be allowed entry upon consignee premises for such visits, only upon the express conditions that the Bidder will release and indemnify the Buyer and Consignee against all liabilities arising out of such visit including death or injury, loss or damage to property, and any other loss, damage, costs, and expenses incurred as a result of such visit.
- 3. The Bidder shall not be entitled to hold any claim against Buyer for noncompliance due to lack of any kind of pre-requisite information as it is the sole responsibility of the Bidder to obtain all the necessary information with regard to site, surrounding, working conditions, weather etc. on its own before submission of the bid.
- 13. Scope of supply includes Training: Number of employees to be trained

2

, Place for Training

FTII, Pune. (Online or Offline).

and Duration of training

5

days.

14. **Shelf Life:** The Product/Spare parts to be supplied as part of the services must have minimum 5 Years

Shelf Life. On the date of supply, minimum

5 Years

usable shelf life should be available / balance.

- 15. Supplier shall ensure that the Invoice is raised in the name of Consignee with GSTIN of Consignee only.
- 16. The Buyer has an existing set up / inventory of similar products. The offered / supplied product must be compatible with existing system. The bidder has to ensure Compatibility of the supplied items or shall have to include in the supply the necessary hardware / software to make them compatible at no extra cost to the buyer. The details of items with which compatibility is required are as under: As per Bid Specification.
- 17. The successful bidder has to supply all essential accessories required for the successful installation and commissioning of the goods supplied. Besides standard accessories as per normal industry practice, following accessories must be part of supply and cost should be included in bid price:

 All Inclusive in Bid Estimated Value of Rs. 2,75,00,000/- (Taxes Additional)
- 18. 1. The Seller shall not assign the Contract in whole or part without obtaining the prior written consent of buyer.
 - 2. The Seller shall not sub-contract the Contract in whole or part to any entity without obtaining the prior written consent of buyer.
 - 3. The Seller shall, notwithstanding the consent and assignment/sub-contract, remain jointly and severally liable and responsible to buyer together with the assignee/ sub-contractor, for and in respect of the due performance of the Contract and the Sellers obligations there under.
- 19. Without prejudice to Buyer's right to price adjustment by way of discount or any other right or remedy available to Buyer, Buyer may terminate the Contract or any part thereof by a written notice to the Seller, if:
 - i) The Seller fails to comply with any material term of the Contract.
 - ii) The Seller informs Buyer of its inability to deliver the Material(s) or any part thereof within the stipulated Delivery Period or such inability otherwise becomes apparent.
 - iii) The Seller fails to deliver the Material(s) or any part thereof within the stipulated Delivery Period and/or to replace/rectify any rejected or defective Material(s) promptly.
 - iv) The Seller becomes bankrupt or goes into liquidation.
 - v) The Seller makes a general assignment for the benefit of creditors.

- vi) A receiver is appointed for any substantial property owned by the Seller.
- vii) The Seller has misrepresented to Buyer, acting on which misrepresentation Buyer has placed the Purchase Order on the Seller.
- 20. While generating invoice in GeM portal, the seller must upload scanned copy of GST invoice and the screenshot of GST portal confirming payment of GST.
- 21. Scope of supply (Bid price to include all cost components): Supply Installation Testing Commissioning of Goods and Training of operators and providing Statutory Clearances required (if any)
- 22. Bidder Turn Over Criteria: The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
- 23. IMPORTED PRODUCTS: In case of imported products, OEM or Authorized Seller of OEM should have a registered office in India to provide after sales service support in India. The certificate to this effect should be submitted.
- 24. Availability of Service Centres: Bidder/OEM must have a Functional Service Centre in the State of each Consignee's Location in case of carry-in warranty. (Not applicable in case of goods having on-site warranty). If service center is not already there at the time of bidding, successful bidder / OEM shall have to establish one within 30 days of award of contract. Payment shall be released only after submission of documentary evidence of having Functional Service Centre.
- 25. Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.
- 26. Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.
- 27. Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid document, ATC and Corrigendum if any.
- 28. To be eligible for award of contract, Bidder / OEM must possess following Certificates / Test Reports on the date of bid opening (to be uploaded with bid):

 As per Bid T&C.
- 29. Warranty period of the supplied products shall be 5 years from the date of final acceptance of goods or after completion of installation, commissioning & testing of goods (if included in the scope of supply), at consignee location. OEM Warranty certificates must be submitted by Successful Bidder at the time of delivery of Goods. The seller should guarantee the rectification of goods in case of any break down during the guarantee period. Seller should have well established Installation, Commissioning, Training, Troubleshooting and Maintenance Service group in INDIA for attending the after sales service. Details of Service Centres near consignee destinations are to be uploaded along with the bid.
- 30. Timely Servicing / rectification of defects during warranty period: After having been notified of the defects / service requirement during warranty period, Seller has to complete the required Service / Rectification within 3 days time limit. If the Seller fails to complete service / rectification with defined time limit, a penalty of 0.5% of Unit Price of the product shall be charged as penalty for each week of delay from the seller. Seller can deposit the penalty with the Buyer directly else the Buyer shall have a right to recover all such penalty amount from the Performance Security (PBG).Cumulative Penalty cannot exceed more than 10% of the total contract value after which the Buyer shall have the right to get the service / rectification done from alternate sources at the risk and cost of the Seller besides forfeiture of PBG. Seller shall be liable to re-imberse the cost of such service / rectification to the Buyer.
- 31. **Proof for Past Experience and Project Experience clause:** For fulfilling the experience criteria any one of the following documents may be considered as valid proof for meeting the experience criteria:a. Contract copy along with Invoice(s) with self-certification by the bidder that service/supplies against the invoices have been executed.b. Execution certificate by client with contract value.c. Any other document in support of contract execution like Third Party Inspection release note, etc.Proof for Past Experience and Project Experience clause: For fulfilling the experience criteria any one of the following documents may be considered as valid proof for meeting the experience criteria:a. Contract copy along with Invoice(s) with self-certification by the bidder that service/supplies against the invoices have been executed.b. Execution certificate by client with contract value.c. Any other document in support of contract execution like Third Party Inspection release note, etc.
- 32. The Bidder / OEM {themselves or through reseller(s)}, should have executed project for supply and installation / commissioning of same or similar Category Products during preceding 3 financial years (i.e. current year and three previous financial years) as on opening of bid, as per following criteria:

- (i) Single order of at least 35% of estimated bid value; or
- (ii) Two orders of at least 20% each of estimated bid value; or
- (iii) Three orders of at least 15% each of estimated bid value.

Satisfactory Performance certificate issued by respective Buyer Organization for the above Orders should be uploaded with bid. In case of bunch bids, the Category related to primary product having highest bid value should meet this criterion

33. Successful Bidder can submit the Performance Security in the form of Fixed Deposit Receipt also (besides PBG which is allowed as per GeM GTC). FDR should be made out or pledged in the name of Accounts Officer, FTII.

A/C (Name of the Seller). The bank should certify on it that the deposit can be withdrawn only on the demand or with the sanction of the pledgee. For release of Security Deposit, the FDR will be released in favour of bidder by the Buyer after making endorsement on the back of the FDR duly signed and stamped along with covering letter. Successful Bidder has to upload scanned copy of the FDR document in place of PBG and has to ensure delivery of hard copy of Original FDR to the Buyer within 15 days of award of contract.

- 34. Buyer uploaded ATC document Click here to view the file.
- 35. Buyer Added text based ATC clauses

CORRIGENDUM FOR SITC OF UNIFIED STORAGE APPLIANCE SPECIFICATION.

2) GENERAL:

(c) The bidder should essentially submit the list of the clients to whom the quoted or similar model of similar igher capacity of the offered equipment's / items / has been supplied.

3) TURNKEY IMPLEMENTATION (AS FAR AS POSSIBLE) AND COMMISSIONING:

(b) The bidder / OEM {themselves or through reseller(s)} should have a proven track record of SITC of said L ed Storage Appliance or similar category of products along-with associated technical facilities and should hav ork experience of at-least two such projects in the last five years. The cut-off date for the experience shall be due date of submission of the bid. The list of such turnkey works successfully done by the bidder / OEM {then ves or through reseller(s)} / partner in the past 05 years along with the full details should be enclosed along the bid. The supporting documentary evidence like work order with successful completion certificate should be submitted along with the offer. The offer from the bidder not having work experience of at-least two such lects in the past 05 years prior to submission of the bid will not be considered.

11) TRAINING:

Bidder at his own cost, should arrange 05 working days' comprehensive technical operations, reporting & bar maintenance training at site or online through the web portal of the Principle/ Manufacturer of the equipment d this will be the part of the offer. The bidder has to provide the comprehensive training material in the form of topies to the trainees during the training session

Appendix - I

Subject: Specifications and general terms & conditions for the SITC of Unified Storage Appliance's in Data Ce e and Data Recovery Room at FTII, Pune.

1. <u>Unified Storage Appliance - 40 TB Usable Capacity with SA S Drive</u>

| 1 | The proposed array should have minimum dual active-active controllers with NSPoF arc hitecture & 99.999% availability with support for NL-SAS, SAS and SSD dri Ves. | | |
|----------|--|--|--|
| 2 | The proposed array should be a unified storage supporting block and file services natively with single microcode OS. It should be possible to configure the entire capacity in a ny combination of block and file. | | |
| 9 | Raid Level Support: The proposed array shall support raid level of 5, 6 and 1/0 or equivalent to RAID 6 | | |
| Protocol | Protocol Support & Data Services | | |
| 15 | Storage Resource Pooling: The proposed array should support mixing of different tiers of disk media like SSD, SAS and NL-SAS in single storage pool for both block and file. Single storage pool should be accessible to both controllers. Proposed storage should also support auto-balancing of capacity across new added disks to avoid any hot spots. It must allow tiering of data across all three tiers/disk types for efficient use of storage media | | |
| Storage | Storage Management | | |
| 24 | VMware Integration: Proposed storage solution should support VMware VAAI, VASA, VVOLs and VMware clou d foundation for multi-cloud data mobility. Detailed document to be provided for the sa me. Proposed storage should include software to create VM consistent point-in-time co pies with support for granular data restoration. Storage array should be certified with V Mware Cloud Foundation (VCF) using FC and iSCSI protocols. | | |

2. <u>Unified Storage Appliance - 50 TB Usable Capacity with SS D Drives & 120 TB Usable Capacity with NL SAS Drives</u>

| Storage Architecture | |
|---|--|
| The proposed array should have minimum dual active-active con trollers with NSPoF architecture & 99.999% availability with supp ort for NL-SAS, SAS and SSD drives. | |
| The proposed array should be a unified storage supporting block and file services natively with single microcode OS. It should be possible to configure the entire capacity in any combination of block and file. | |
| Raid Level Support: The proposed array shall support industry standard RAID levels 5, 6 and 1/0 or equivalent to RAID 6 | |
| _ | |

Storage Resource Pooling:

15

The proposed array should support mixing of different tiers of dis k media like SSD, SAS and NL-SAS in single storage pool for both block and file. Single storage pool should be accessible to both c ontrollers. Proposed storage should also support auto-balancing of capacity across new added disks to avoid any hot spots. It must allow tiering of data across all three tiers/disk types for efficient use of storage media

Storage Management

VMware Integration:

24

Proposed storage solution should support Vmware VAAI, VASA, V VOLs and Vmware cloud foundation for multi-cloud data mobility. Detailed document to be provided for the same. Proposed storag e should include software to create VM consistent point-in-time c opies with support for granular data restoration. Storage array s hould be certified with VMware Cloud Foundation (VCF) using FC and iSCSI protocols.

Disclaimer

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. If any clause(s) is / are incorporated by the Buyer regarding following, the bid and resultant contracts shall be treated as null and void and such bids may be cancelled by GeM at any stage of bidding process without any notice:-

- 1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
- 2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
- 3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
- 4. Creating BoQ bid for single item.
- 5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
- 6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
- 7. Floating / creation of work contracts as Custom Bids in Services.
- 8. Seeking sample with bid or approval of samples during bid evaluation process. (However, in bids for <u>attached categories</u>, trials are allowed as per approved procurement policy of the buyer nodal Ministries)
- 9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
- 10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
- 11. Creating bid for items from irrelevant categories.
- 12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
- 13. Reference of conditions published on any external site or reference to external documents/clauses.

14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

This Bid is also governed by the General Terms and Conditions

^{*}This document shall overwrite all previous versions of Bid Specific Additional Terms and Conditions.

2) GENERAL:

(c) The bidder should essentially submit the list of the clients to whom the quoted or similar model of similar or higher capacity of the offered equipment's / items / has been supplied.

3) TURNKEY IMPLEMENTATION (AS FAR AS POSSIBLE) AND COMMISSIONING:

(b) The bidder / OEM {themselves or through reseller(s)} should have a proven track record of SITC of said Unified Storage Appliance or similar category of products along-with associated technical facilities and should have work experience of at-least two such projects in the last five years. The cut-off date for the experience shall be the due date of submission of the bid. The list of such turnkey works successfully done by the bidder / OEM {themselves or through reseller(s)} / partner in the past 05 years along with the full details should be enclosed along with the bid. The supporting documentary evidence like work order with successful completion certificate should also be submitted along with the offer. The offer from the bidder not having work experience of at-least two such projects in the past 05 years prior to submission of the bid will not be considered.

11) TRAINING:

Bidder at his own cost, should arrange 05 working days' comprehensive technical operations, reporting & basic maintenance training at site or online through the web portal of the Principle/Manufacturer of the equipment, and this will be the part of the offer. The bidder has to provide the comprehensive training material in the form of soft copies to the trainees during the training session

Appendix - I

Subject: Specifications and general terms & conditions for the SITC of Unified Storage Appliance's in Data Centre and Data Recovery Room at FTII, Pune.

1. Unified Storage Appliance - 40 TB Usable Capacity with SAS Drive

| 1 | The proposed array should have minimum dual active-active controllers with NSPoF architecture & 99.999% availability with support for NL-SAS, SAS and SSD drives. |
|---|---|
| 2 | The proposed array should be a unified storage supporting block and file services natively with single microcode OS. It should be possible to configure the entire capacity in any combination of block and file. |
| 9 | Raid Level Support: The proposed array shall support raid level of 5, 6 and 1/0 or equivalent to RAID 6 |

| 15 | Storage Resource Pooling: |
|---------|--|
| | The proposed array should support mixing of different tiers of disk media like SSD, SAS and |
| | NL-SAS in single storage pool for both block and file. Single storage pool should be |
| | accessible to both controllers. Proposed storage should also support auto-balancing of |
| | capacity across new added disks to avoid any hot spots. It must allow tiering of data across |
| | all three tiers/disk types for efficient use of storage media |
| Storage | e Management |
| 24 | VMware Integration: |
| | Proposed storage solution should support VMware VAAI, VASA, VVOLs and VMware cloud |
| | foundation for multi-cloud data mobility. Detailed document to be provided for the same. |
| | Proposed storage should include software to create VM consistent point-in-time copies |
| | with support for granular data restoration. Storage array should be certified with VMware |
| | Cloud Foundation (VCF) using FC and iSCSI protocols. |

2. <u>Unified Storage Appliance - 50 TB Usable Capacity with SSD Drives &</u> <u>120 TB Usable Capacity with NL SAS Drives</u>

| Storage | Architecture |
|---------|--|
| 1 | The proposed array should have minimum dual active-active controllers with NSPoF architecture & 99.999% availability with support for NL-SAS, SAS and SSD drives. |
| 2 | The proposed array should be a unified storage supporting block and file services natively with single microcode OS. It should be possible to configure the entire capacity in any combination of block and file. |
| 9 | Raid Level Support: The proposed array shall support industry standard RAID levels 5, 6 and 1/0 or equivalent to RAID 6 |
| Protoc | ol Support & Data Services |
| 15 | Storage Resource Pooling: The proposed array should support mixing of different tiers of disk media like SSD, SAS and NL-SAS in single storage pool for both block and file. Single storage pool should be accessible to both controllers. Proposed storage should also support auto-balancing of capacity across new added disks to avoid any hot spots. It must allow tiering of data across all three tiers/disk types for efficient use of storage media |
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